

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost

Under the law, health care providers need to give **patients who don’t have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- Make sure your health care provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

To request an estimate, you may contact BJC Health:

BJC HealthCare facilities: Call 314-747-8845 or 844-747-8845 or visit BJC.org.

Saint Luke’s facilities: Call 816-932-5678 or 888-581-9401 or visit SaintLukesKC.org.

St. Louis Children’s at CoxHealth: Call 417-815-8846 or 833-345-1395 or visit BJC.org.

For questions or more information about your right to a Good Faith Estimate, visit cms.gov/nosurprises or you may contact the Department of Health and Human Services at 800-985-3059.

BJC HEALTH SERVICE DELIVERY SITES

BJC HealthCare Hospitals

- Alton Memorial Hospital
- Barnes-Jewish Hospital
- Barnes-Jewish St. Peters Hospital
- Barnes-Jewish West County Hospital
- Christian Hospital and Northwest HealthCare
- Memorial Hospital in Belleville and Shiloh
- Missouri Baptist Medical Center
- Missouri Baptist Sullivan Hospital
- Parkland Health Center–Bonne Terre
- Parkland Health Center–Farmington
- Progress West Hospital
- St. Louis Children’s at CoxHealth
- St. Louis Children’s Hospital

Long-Term Care Facilities

- Barnes-Jewish Extended Care

Other BJC Service Organizations

- Alton Memorial Physician Billing Services
- Barnes-Jewish St. Peters Hospital Physician Billing Services
- BJC Behavioral Health
- BJC Home Care
- BJC Medical Group Offices
- Christian Hospital Physician Billing Services
- Children’s Illinois
- Fairview Heights Medical Group
- Heart Care Institute
- Missouri Baptist Professional Billing Services
- Missouri Baptist Physician Services

Saint Luke’s Hospitals

- Allen County Regional Hospital
- Anderson County Hospital
- Hedrick Medical Center

- Saint Luke’s East Hospital
- Saint Luke’s Hospital of Kansas City
- Saint Luke’s North Hospital
- Saint Luke’s South Hospital
- Wright Memorial Hospital

Long-Term Care Facilities

- Anderson County Hospital Residential Living Care
- Bishop Spencer Place
- Saint Luke’s Hospice House

Other Service Organizations

- Advanced Urologic Associates
- Heart Surgeons of Kansas City
- Medical Plaza Imaging Associates
- Rockhill Orthopaedic Specialists
- Saint Luke’s Convenient Care Clinics
- Saint Luke’s Home Care & Hospice
- Saint Luke’s Physician Group

For more information concerning BJC Health facility locations, please visit our website at BJC.org or SaintLukesKC.org, or call 314-362-9355 or 800-392-0936 (BJC HealthCare) or 816-932-5100 (Saint Luke’s).