

Haiku (Phone) and Canto (Tablet) Self Registration

Your authorization to enroll and use Epic Haiku and Canto is based on your security template. If you receive an error message during this process indicating that your username will not allow you to enroll your device and you believe you should have this ability, please call the Client Support Center (Help Desk) at 816 251-9999 and log a Security Access Request.

- Epic Haiku is designed for iPhone (download from AppStore) and Android Phones (download from Google Play)
- Epic Canto is designed for iPad (download from AppStore)

Tip: Finding the Epic “identifier” is the trickiest part of this registration process. It is a bit different on each device. There is some help on the registration site “How to get Install ID” tab and a “What’s this?”

1. *Download and open the application to your device*
2. *Copy the Epic Identifier to your paste buffer (this is the hard part)*
 - a. **iPhone**
 - i. Click on “**No environments configured**” within Epic Haiku
 - ii. Click on “**Identifier**”
 - iii. Click on “**copy**”
 - b. **iPad**
 - i. Click on “**No environments configured**” within Epic Canto
 - ii. Click on “**Identifier**”
 - iii. Click on “**copy**”
 - c. **Android**
 - i. Click on your phone’s “**Menu**” within Epic Haiku (this may be different icon or button depending on the type of phone)
 - ii. Click on “**Setting**”
 - iii. Click on “**About**”
 - iv. Click on “**Identifier**” or “**Install ID**”
 - v. Click “**Copy Identifier**”
3. *Open your browser and go to <https://epicreq.corp.saint-lukes.org>*
4. **Login** in with your SLHS Network Login
 - a. *(This is where it may tell you that your security is not setup)*

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5. **Paste** your previously copied Install ID into Install ID section.
6. **Verify** that the Mobile Device and Mobile Application is correct for your device and application
7. Click on **Submit**
8. Click on “**Auto Configure**” link
9. Click on “**SLHS Production**” if presented
10. Click on **PRD**

This ends the self registration process and you should be able to login into the Epic application you registered.

****Note:** Each user is allowed to register 1 device of the same type (i.e. iPad) **and** same application. If you register a 2nd device of the same type and same application, this registration process assumes you have replaced your original device and will overwrite your previous registration. Should you have 2 devices of the same type (2 iPads, 2 iPhones or 2 Android Phones) that you require to be active at the same time, you will need to call the Help Desk at 816-251-9999 and log a ticket for the 2nd device to be manually registered.