

Your Convenient Care Virtual Visit via Mobile Device



Accessing Your mySaintLuke's Account

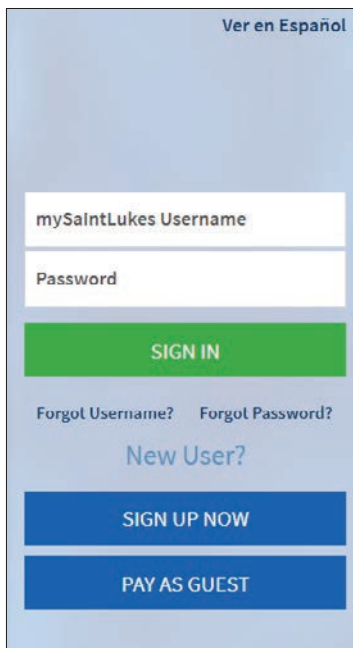
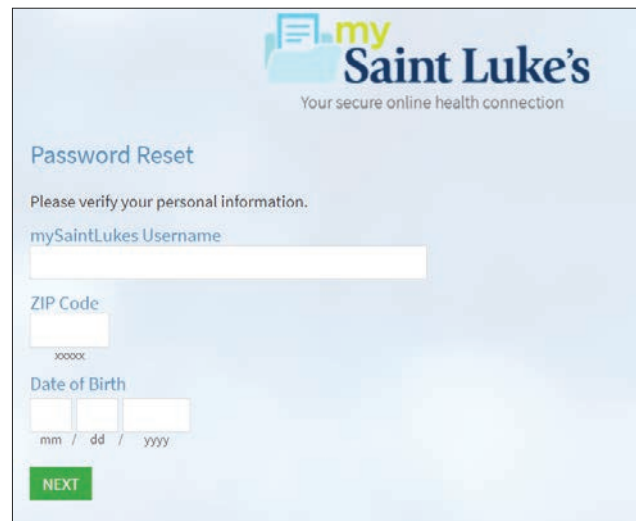
Smartphone—iPhone or Android
Search for “SaintLukesKC” in app store

Tablet—iPad
Search for “Epic myChart” in app store

Password Reset

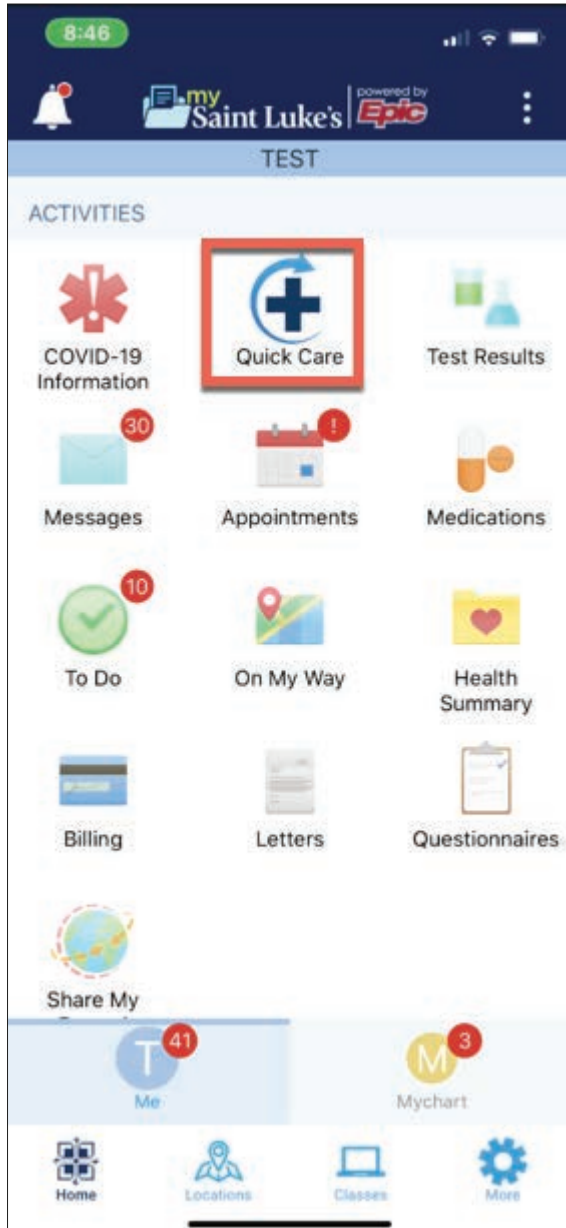
If you have a mySaintLuke's account, but are having trouble logging in, you will need to reset your password. If you're not sure of your username, start by clicking on “Forgot Username?”

Click “Forgot Password?” You will need your username, ZIP code, and date of birth to reset your password.

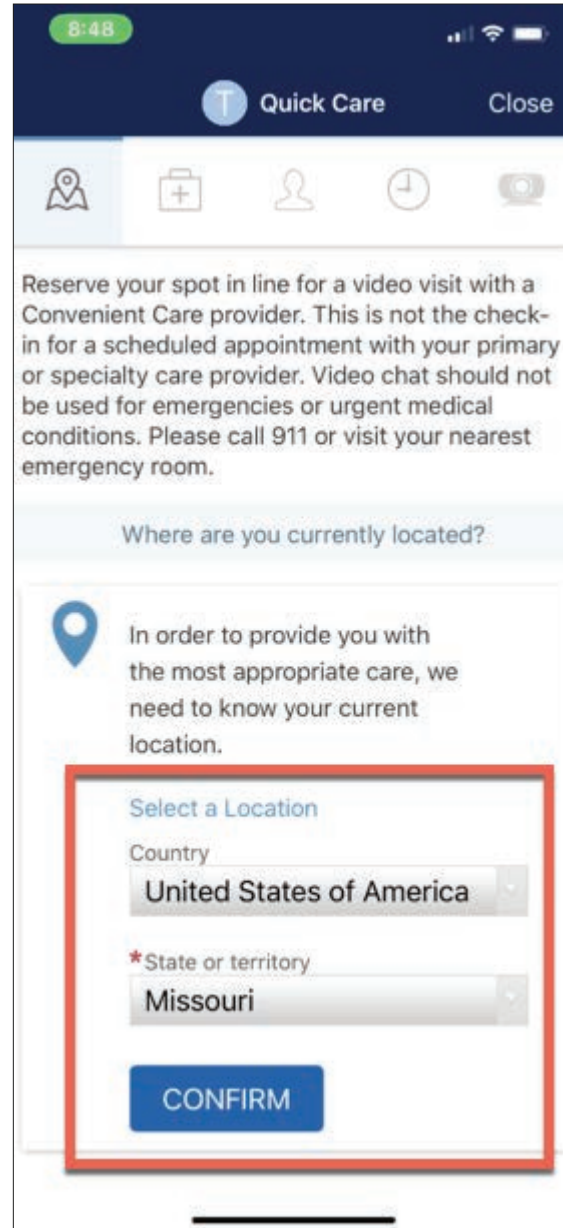
A screenshot of the mySaintLuke's login interface. At the top right, it says "Ver en Español". Below that are two input fields: "mySaintLukes Username" and "Password". A green "SIGN IN" button is positioned below the password field. Underneath the sign-in button are two links: "Forgot Username?" and "Forgot Password?". Below these links is a "New User?" link. At the bottom, there are two blue buttons: "SIGN UP NOW" and "PAY AS GUEST".A screenshot of the mySaintLuke's password reset interface. At the top right is the my Saint Luke's logo with the tagline "Your secure online health connection". The main heading is "Password Reset". Below the heading is the instruction "Please verify your personal information." followed by three input fields: "mySaintLukes Username", "ZIP Code" (with a "xxxxx" placeholder), and "Date of Birth" (with a "mm / dd / yyyy" placeholder). A green "NEXT" button is located at the bottom left of the form.

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1. Tap on the "Quick Care" icon.

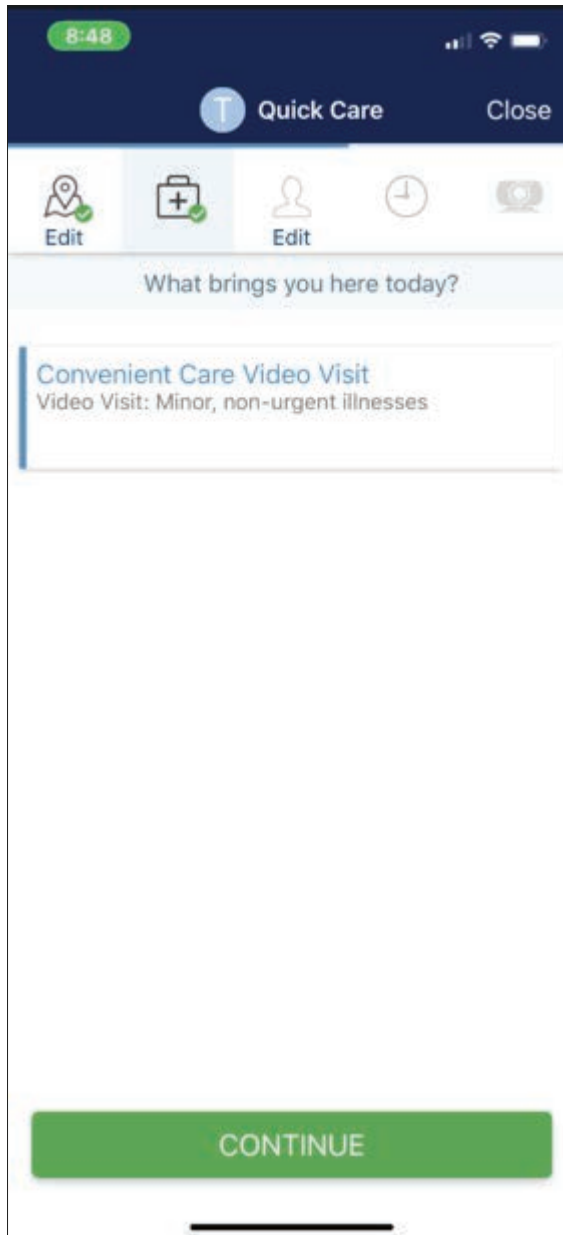


2. Select the state you are located in and tap Confirm.

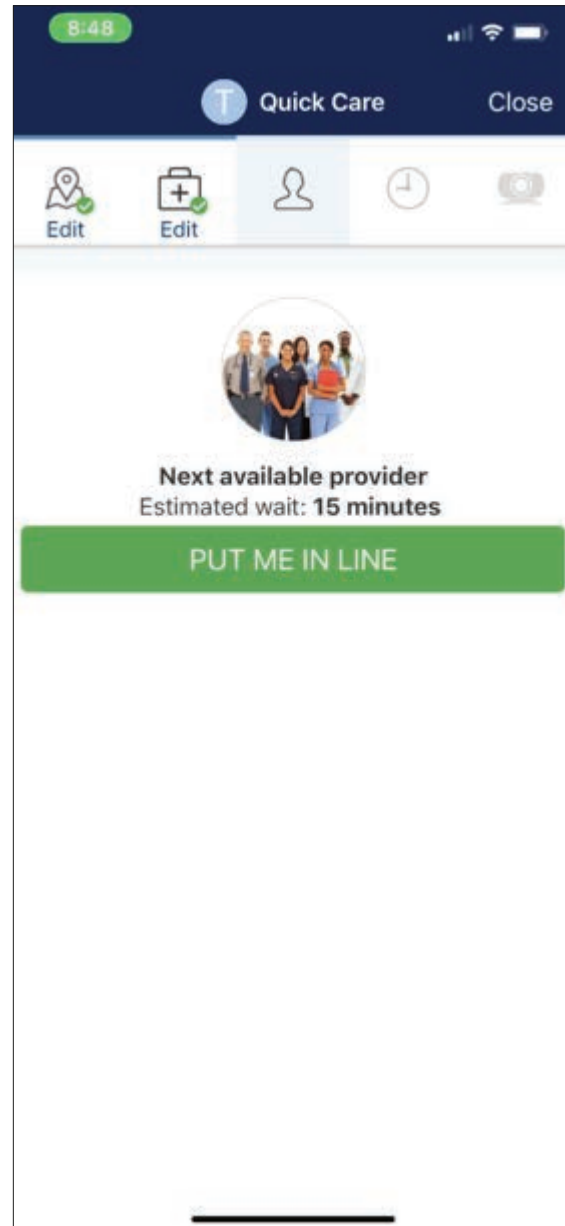


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3. Select "Convenient Care Video Visit," then tap Continue.

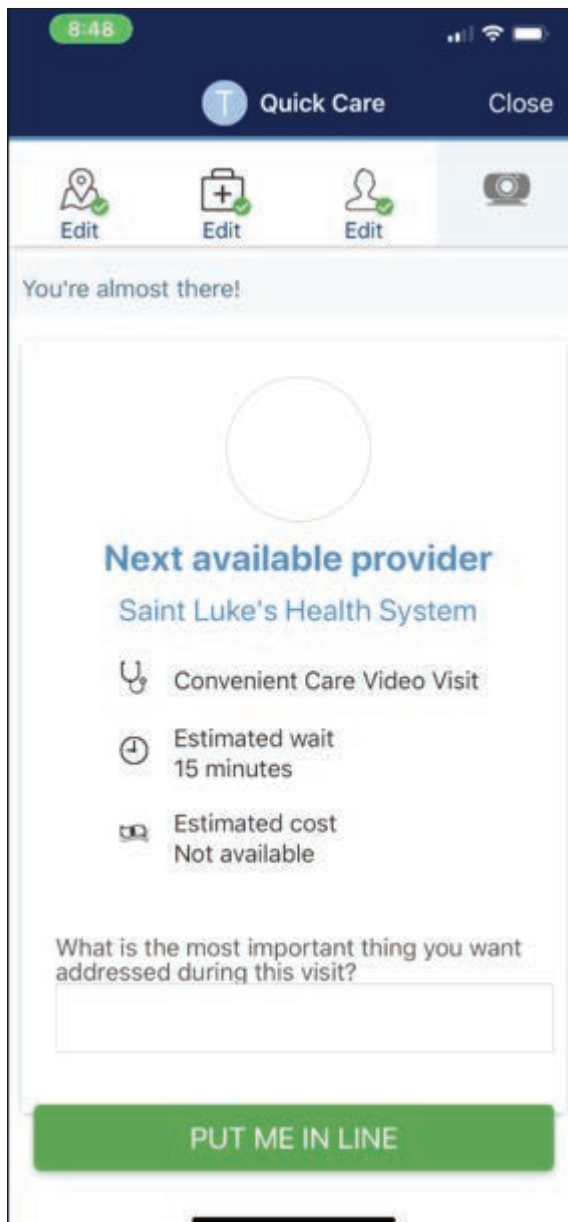


4. You will see your estimated wait time. Tap "Put Me In Line."



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5. Add information about what you would like addressed during your visit, then tap "Put Me In Line."



6. You will be prompted to complete eCheck-In. Once complete, click "Begin Visit."

