

 Saint Luke's

Community Benefit Implementation Plan

2018

➤ Saint Luke's South Hospital



I. Introduction

Saint Luke's South Hospital is a comprehensive health care facility serving Johnson County, Kansas and surrounding communities. This state-of-the-art facility features an acute care hospital with 24-hour emergency services, complete inpatient and outpatient diagnostic testing, a spacious maternity center, rehabilitation services, and physician offices integrated within the facility for optimal convenience. As a member of Saint Luke's Health System, Saint Luke's South Hospital continues the tradition of providing top-quality health care through experienced and dedicated doctors, nurses, and administrative staff.

Mission: Saint Luke's South Hospital is a faith-based, not-for-profit community hospital committed to the highest levels of excellence in providing health care and health-related services in a caring environment. As a member of Saint Luke's Health System, we are committed to enhancing the physical, mental, and spiritual health of the communities we serve.

Vision: The best place to get care. The best place to give care.

II. Purpose of Implementation Plan

This Implementation Plan addresses the community health needs identified in the 2018 Community Health Needs Assessment (CHNA) prepared for Saint Luke's South Hospital. This Plan serves as Saint Luke's South Hospital's implementation strategy for meeting those needs including setting the goals and objectives for providing community benefits. The Plan also meets the requirements for community benefit planning as set forth in federal law, including but not limited to The Patient Protection and Affordable Care Act of 2010.

III. How the Implementation Plan Was Developed

This Implementation Plan was developed based on the findings established in the Community Health Needs Assessment (CHNA) prepared for Saint Luke's South Hospital, as well as through a review of existing community benefit activities.

IV. Community Health Needs

Saint Luke's South Hospital undertook a structured approach to determine priority health needs including analysis of public health data and input from a broad range of community members. Priority needs were also identified based on input from several groups of hospital representatives and outside agencies providing services in the community. The Community Health Needs Assessment identified three priority health needs:

- Access to Care
- Management of Transitions of Care
- Behavioral Health

V. What Saint Luke's South Hospital Will Do to Address Priority Needs

Saint Luke's South Hospital is proud to continue its tradition of providing top-quality health care through experienced and dedicated doctors, nurses, therapists, and support staff. Along with the specific programs detailed below, Saint Luke's South Hospital will continue to meet community needs by offering a wide range of services in a comprehensive health care facility. The following section outlines how Saint Luke's South Hospital plans to address the priority needs identified in the 2018 CHNA.

1. Access to Care

Because of its all-inclusive nature, health care access is identified as an overarching health need within Saint Luke's South Hospital's community. The high cost of health care can be a barrier to access for both insured people and the uninsured. Adults in worse health, those with low incomes, and the uninsured are much more likely than others to delay or forgo health services due to costs. Following the implementation of the Patient Protection and Affordable Care Act (PPACA), the state of Kansas chose not to expand their Medicaid Program as outlined in the law. In Kansas, the existing Medicaid eligibility level for non-elderly adults is among the lowest in the country. Low-income adults without children are not eligible at any income level.

Implementation Strategies:

Saint Luke's South Hospital will work to expand access to comprehensive, quality health care services for individuals within Johnson County. Saint Luke's South Hospital will implement the following strategies in addressing access to care as a priority need:

Milestone / Sub-Activity	Description	Measures	Start Date	End Date
1	Access to Care			
1.1	Goal: Improve affordability of health care services in Johnson County			
1.1.1	Saint Luke's South Hospital will continue to maintain a relationship with The Johnson County Health Partnership Clinic through financial support of their local clinic.	Partnership maintained	1/1/2019	12/31/2021
1.1.2	Saint Luke's South Hospital will continue to accept Kansas Medicaid and provide assistance in the Medicaid application process when needed.	Policy maintained	1/1/2019	12/31/2021
1.1.3	Saint Luke's Health System will continue to advocate on key health policy issues at the state and national level, including Medicaid reform, access to care, and health care financing for the low-income population.	On-going advocacy	1/1/2019	12/31/2021
1.2	Goal: Improve availability of health care services in Johnson County			
1.2.1	Continue to promote access within local primary care clinics to ensure patients receive appropriate follow up including the establishment of future points of care.	Number of patients served/ follow up policy maintained	1/1/2019	12/31/2021
1.2.2	Continued analysis and consideration of primary care physician recruitment and extended clinic hours based on patient need.	Continued recruitment efforts, clinic hours	1/1/2019	12/31/2021
1.2.3	Continued access to care through 24/7 Emergency Department with helicopter pad access.	Access maintained	1/1/2019	12/31/2021
1.2.4	Provision of health education and preventive screenings to community members.	Number of education events/Number of screenings conducted	1/1/2019	12/31/2021
1.2.5	Leverage technology to increase access to surrounding communities.	Number of new zip codes included in provision of care	1/1/2019	12/31/2019

2. Management of Transitions of Care

Care transitions has been identified by both the Joint Commission (JC) and the Centers for Medicare and Medicaid Services (CMS) as a leading problem in health care. Many issues can result from poor patient care transitions such as delayed treatment, incorrect treatment, and increased stays in the hospital. Johnson County demonstrated a need for improved management of transitions of care, specifically in the aging population. The aging population in Johnson County is more likely to face more chronic conditions that require better coordination of care services.

Implementation Strategies:

Currently Saint Luke's South Hospital's 30-Day unplanned readmission rates are comparable to U.S. national rates, but an aging community will require increased coordination of care services. Saint Luke's South Hospital will implement the following strategies in addressing transitions of care as a priority need:

Milestone / Sub-Activity	Description	Measures	Start Date	End Date
2	Goal: Improve Transitions of Care in Johnson County			
2.1	Saint Luke's South Hospital will develop structures, processes, and partnership approaches with physicians and entities outside of Saint Luke's Health System to effectively manage patient care.	Strategies Developed and Implemented	1/1/2019	12/31/2021
2.2	Saint Luke's South Hospital will continue to identify and focus resources on quality improvement opportunities.	Quality Metrics	1/1/2019	12/31/2021
2.3	Saint Luke's South Hospital will work to increase communication efforts between providers, as well as between providers and patients/patient caregivers.	Strategies Developed and Implemented	1/1/2019	12/31/2021

3. Behavioral Health

Johnson County continues to be above the Kansas benchmark and above the national benchmark of number of poor mental health days reported, but continues to struggle with a range of behavioral health needs. Accessing behavioral health services can help manage chronic disease and decrease substance abuse, preventable hospitalizations, and violent crimes. Addressing behavioral health needs can have a cascading effect on the secondary issues facing the community.

Implementation Strategies:

Saint Luke's South Hospital and Saint Luke's Health System are committed to maintaining behavioral health services while expanding services to addition communities via psychiatric telemedicine outreach. Saint Luke's South Hospital will provide the following services dedicated to behavioral health:

Milestone / Sub-Activity	Description	Measures	Start Date	End Date
3	Behavioral Health Care			
3.1	Goal: Improve access to behavioral health services			
3.1.1	Saint Luke's South Hospital will continue providing mental health evaluations for patients who present themselves to the Emergency Department with psychological concerns or self-inflicted injuries	Access maintained	1/1/2019	12/31/2021
3.1.2	Saint Luke's South Hospital will continue to screen patients for social determinants of health and connect patients to appropriate community resources that are outside the scope of the hospital's capacity	Number of patients screened	1/1/2019	12/31/2021

3.1.3	Saint Luke's South Hospital will Maintain a mental health team that has training and expertise to address issues such as: Depression, stress, life transitions, family problems, crisis, grief and loss, mental illness, trauma-related issues, anxiety/panic disorders, and dual-diagnosis treatment.	Access maintained	1/1/2019	12/31/2021
3.1.4	Saint Luke's South Hospital will work with community partners such as Crittenton Children's Center, Johnson County Health Partnership Clinic, and The Johnson County Mental Health Center to address the ongoing behavioral health needs of the community.	On-going collaboration	1/1/2019	12/31/2021
3.1.5	Saint Luke's Health System will continue to advocate on key health policy issues at the state and federal levels on issues related to access to behavioral health services.	On-going advocacy	1/1/2019	12/31/2021
3.2	Goal: Improve access to behavioral health services			
3.2.1	Saint Luke's South Hospital will provide on-site access to a MedSafe box, where community members can appropriately dispose of unused prescription medications.	Access maintained	1/1/2019	12/31/2021
3.2.2	Saint Luke's South Hospital will continue to educate the community on the importance on appropriate disposal of prescription medications.	Number of education opportunities	1/1/2019	12/31/2021
3.2.3	Saint Luke's Health System will advocate on key health policy issues at the state and national level involving access to behavioral health services, especially for services related to substance abuse.	On-going advocacy	1/1/2019	12/31/2019

VIII. Approval

The Saint Luke's South Hospital Board of Directors approved this Community Benefit Implementation Plan on Dec. 20, 2018. This implementation plan specifies community health needs that Saint Luke's South Hospital has determined to meet in whole or in part and that are consistent with its mission. The Saint Luke's South Hospital Board of Directors reviews the Community Benefit Implementation Plan on an annual basis, and reserves the right to amend it as circumstances warrant.

➤ **Contact us**

Saint Luke's South Hospital

12300 Metcalf Ave.

Overland Park, KS 66213

913-317-7000

saintlukeskc.org

