

# Saint Luke's Hospital of Kansas City

## Community Benefit Implementation Plan

### 2014



➤ **Saint Luke's Hospital**  
4401 Wornall Road  
Kansas City, MO 64111  
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# Saint Luke’s Hospital of Kansas City

## Community Benefit Implementation Plan 2014

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## I. Introduction

Organization Overview: Saint Luke’s Hospital of Kansas City (SLH) and its affiliated Saint Luke’s College of Health Sciences (SLCHS) are part of Saint Luke’s Health System (SLHS), a faith-based, not-for-profit health system covering both western Missouri and eastern Kansas.

### Saint Luke’s Hospital of Kansas City (SLH)

4401 Wornall Road, Kansas City, MO 64111, (816) 932-2000

- 869 beds
- 578 skilled physicians represents more than 70 medical specialties
- Primary teaching hospital for University of Missouri—Kansas City School of Medicine
- Home to:
  - Saint Luke’s Marion Bloch Neuroscience Institute
  - Saint Luke’s Mid America Heart Institute
  - Saint Luke’s Cancer Institute
  - Saint Luke’s College of Health Sciences
  - Saint Luke’s Cardiovascular Consultants

### Saint Luke’s College of Health Sciences (SLCHS)

624 Westport Road, Kansas City, MO 64111, (816) 932-6700

- Fully accredited by the Commission on Collegiate Nursing Education
- Offers baccalaureate of science in nursing degree and master of science in nursing degree (advanced practice registered nurse)

**Mission:** Saint Luke’s Hospital is a not-for-profit tertiary referral center committed to the highest levels of excellence in providing health services to all patients in a caring environment. We are dedicated to medical research and education. As a member of Saint Luke’s Health System, we are committed to enhancing the physical, mental and spiritual health of the diverse communities we serve.

**Vision:** The best place to get care, the best place to give care.

## II. Purpose of Implementation Plan

This Implementation Plan addresses the community health needs identified in the 2012 Community Health Needs Assessment (CHNA) prepared for Saint Luke’s Hospital of Kansas City. This Plan serves as Saint Luke’s Hospital of Kansas City’s implementation strategy for meeting those needs including setting the goals and objectives for providing community benefits. The Plan also meets the requirements for community benefit planning as set forth in federal law, including but not limited to: *The Patient Protection and Affordable Care Act* of 2010.

## III. How the Implementation Plan Was Developed

This Implementation Plan was developed based on the findings established in the Community Health Needs Assessment (CHNA ) prepared for Saint Luke’s Hospital of Kansas City, as well as through a review of existing community benefit activities.

## IV. Community Health Needs

Saint Luke’s Hospital of Kansas City undertook a structured approach to determine health needs including analysis of public health data, interviews with health care professionals, and input from community members. The CHNA identified 17 major health needs:

- Health Care Access
- Cardiovascular Disease and Diabetes
- Maternal and Newborn Health Need

- Women’s Health Need
- Cancers
- Homelessness
- Nurse Shortage
- Primary Care Physician Shortage
- Hospital Infection Control
- Outpatient Children’s Health Need Niche Areas
- Outpatient Mental and Behavioral Health Need
- Community Infection Control
- Domestic Violence
- Obesity
- Inpatient Mental and Behavioral Health Need
- General Children’s Health Need
- Street Violence

**V. How Priorities Were Determined**

Priority needs were identified based on input and analysis from several groups including hospital representatives and outside agencies providing services in the community. Once priority needs were identified among stakeholders, they were grouped into two main categories:

- |                                                                                                                                                                                                                                                                                                                                                                 |   |                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------------|
| <ol style="list-style-type: none"> <li>1. Health Care Access</li> <li>2. Cardiovascular Disease and Diabetes</li> <li>3. Maternal and Newborn Health Need</li> <li>4. Women’s Health Need</li> <li>5. Cancers</li> <li>6. Homelessness</li> <li>7. Nurse Shortage</li> <li>8. Primary Care Physician Shortage</li> <li>9. Hospital Infection Control</li> </ol> | } | Focused Priority Needs    |
| <ol style="list-style-type: none"> <li>10. Outpatient Children’s Health Need Niche Areas</li> <li>11. Outpatient Mental and Behavioral Health Need</li> <li>12. Community Infection Control</li> <li>13. Domestic Violence</li> <li>14. Obesity</li> </ol>                                                                                                      | } | Associated Priority Needs |

**VI. What Saint Luke’s Hospital of Kansas City Will Do to Address Priority Needs**

Saint Luke’s Hospital of Kansas City is proud to continue its tradition of providing high quality, leading-edge, compassionate care. Along with the specific programs detailed below, Saint Luke’s Hospital of Kansas City will continue to meet community needs by offering financial assistance in the form of charity care to patients who are indigent and can satisfy certain requirements. Additionally, the hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, which is provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients.

**Focused Priorities (#1-9)**

The following needs were determined to be focused priorities. Focused Priorities are part of in-scope community health needs, which Saint Luke’s Hospital of Kansas City is taking or plans to take an active leadership role in addressing over the next three years. Because Saint Luke’s Hospital of Kansas City has committed substantial resources and expertise to developing hospital-based and community-based health care and social services related to these specific community

health needs, Saint Luke’s Hospital and its affiliates and community collaborations can better mobilize their committed resources to tackle these community health needs as focused priorities.

## **1. Health Care Access**

Because of its all-inclusive nature, health care access is identified as the overarching health need within Saint Luke’s Hospital of Kansas City (SLH)’s community. This overarching health need for health care access has three interlinked components:

- Affordability (health insurance coverage)
- Availability (medical infrastructure)
- Awareness (health medical literacy)

### **Implementation Strategy — Health Care Access**

**Affordability**—SLH will continue to accept Missouri and Kansas Medicaid.

Following the implementation of the Patient Protection and Affordable Care Act (PPACA), both Missouri and Kansas chose not to expand their Medicaid Programs as outlined in the law. In Missouri, the existing Medicaid eligibility level for non-elderly adults is among the lowest in the country. Under Missouri’s current Medicaid program, an adult in a three-person household must earn no more than \$3,515 per year to be eligible for coverage. Low-income, single individuals are not eligible at any income level.

Saint Luke’s Health System will continue to advocate on key health policy issues at the state and national level, including Medicaid reform, access to care, and health care financing for the low-income population.

SLH will continue to offer the Medication Assistance Program. Funded by a grant from the Homer McWilliams Fund, a SLH social worker (MAP Coordinator) assists uninsured patients being discharged in securing prescription medication on a long-term basis through: establishing long-term post-discharge treatment plan with primary care physicians and pharmaceutical company, patient assistance programs and discount mail order programs and education regarding \$4 programs alignment with local sliding scale clinics.

**Availability—Specialty Care**—SLH is the home hospital of SLHS specialty care service lines:

- Neuroscience service line (based at Saint Luke’s Marion Bloch Neuroscience Institute)
- Cardiovascular Disease service line (based at Saint Luke’s Mid-America Heart Institute)
- Cancer service line (based at Saint Luke’s Cancer Institute)
- Women/Children service line (based at Saint Luke’s Muriel I. Kauffman Women’s Heart Center)

**Awareness—Community Health Workforce**—In May, 2012, SLH began a collaboration with Kansas City Care Clinic (KC Care) to hire and train community health workers. Funded through a grant secured by SLH, the Care Connection program utilizes four community health workers. Two of these community health workers are assigned to work with patients after discharged to address socioeconomic needs, as in securing in a PCMH, navigate non-emergency community based health care resources, in engage in healthy lifestyles, and manage chronic conditions.

SLH will continue to host clinic-based and community based wellness education for patients and SLH’s community at large.

## **2. Cardiovascular Disease and Diabetes**

Saint Luke’s Hospital of Kansas City decided to focus on addressing cardiovascular and diabetes as its chronic disease priorities because these two diseases, along with obesity, are often risk factors for other chronic and acute disease. Cardiovascular disease (e.g., heart disease, coronary heart disease, stroke, and renal disease) and diabetes remain some of the leading causes of non-violent death and disability in SLH’s community. Early prevention and treatment and ongoing chronic-disease management remain the key to addressing cardiovascular disease and diabetes.

## **Implementation Strategy—Cardiovascular Disease and Diabetes**

SLH will continue to prevent, treat, and manage cardiovascular disease and diabetes with both hospital-based and community-based programs operated by:

- Saint Luke’s Mid-America Heart Institute
- Saint Luke’s Marion Bloch Neuroscience Institute

Saint Luke’s Mid-America Heart Institute (SLMAHI) currently operates:

- 7 cardiac rehabilitation programs
- the only heart transplant program in SLH’s community
- one of the top ten centers nationally in volume for adult heart transplants
- dual organ transplants – heart/kidney
- research—pioneered more than 115 cardiovascular research trials
- Saint Luke’s Muriel I. Kauffman Women’s Heart Center
- Athletic Heart Clinic
- Health Enhancement Coordinator
- Executive Health Management
- Diabetic Education
- Cardio Wellness Community Forum
- Cardio Wellness Newsletter

The following is a description of SLMAHI programs tailored for specific populations’ health needs and SLMAHI programs featuring community education and patient-centered care.

SLMAHI Saint Luke’s Muriel I. Kauffman Women’s Heart Center—for detailed descriptions, see *Women’s Health Need* section.

SLMAHI Executive Health Management—this program helps executives of companies located within SLH’s community maintain optimal health and ensure they perform at peak productivity for their companies. This program includes:

- One-day, complete physical examination and in-depth consultation
- Summary consultation to review all of the tests done during this one day and follow-up tests

SLMAHI Athletic Heart Clinic—enhances athletic achievement while reducing fatal cardiac incidence through:

- A protocol which differentiates the “normal athlete’s heart” from high-risk athletes with
- Cardiovascular disease / abnormalities
- Early treatment and ongoing follow-up for identified cardiovascular disease or
- Abnormalities among athletes
- Educating the general and professional community regarding cardiovascular disease / abnormalities and sudden cardiac death among athletes
- Research strategies that will directly affect life-saving outcomes among athletes with regarding cardiovascular disease / abnormalities

SLMAHI Health Enhancement Coordinator—works on-site with companies located in SLH’s community to implement health management strategies for their employees. This health enhancement coordinator plans, implements and evaluates programs and strategies aimed at creating a “culture of health” at the workplace. This program includes but is not limited to:

- Providing one-on-one or small group counseling sessions
- Conducting health risk assessment
- Informing employees of community resources to support their health goals
- Recommending workplace lunch menus
- Designing smoke-free workplace

Cardio Wellness Community Forum—SLHS-employed cardiovascular specialists host panel discussion in SLH’s community in order to educate the public on cholesterol, hypertension, and healthy lifestyles.

Cardio Wellness Newsletter—SLHS-employed cardiovascular specialists author and distribute “From the Heart” newsletter to 200,000 residents in SLH’s community on a seasonal basis.

Saint Luke’s Marion Bloch Neuroscience Institute (SLMBNI) offers the entire spectrum of stroke-related care:

- Acute Intervention
- Prevention of Complications
- Secondary Prevention
- Neuro-rehabilitation

SLMBNI covers stroke-related illnesses:

- Ischemic Stroke
- Transient Ischemic Attack
- Intracerebral Hemorrhage
- Subarachnoid Hemorrhage
- Unruptured Aneurysm
- Arteriovenous Malformation
- Carotid Stenosis

### **3. Maternal and Newborn Health Need**

SLH has been a long standing supporter of the Mother and Child Health Coalition. MCHC partners with health organizations and providers in the Kansas City community to promote all aspects of infant and child wellness, including promotion of immunizations. Our obstetrical and neonatal patients and families are provided information and access to recommended immunizations for both mothers and babies.

#### **Implementation Strategy—Maternal and Newborn Health Need**

SLH will continue to host the following resources addressing maternal and newborn health needs:

- The only Milk Bank in the Kansas City area
- Sponsor of Mother and Child Health Coalition
- Continue current women’s and children’s health services:
  - High-risk Obstetric Care
  - Neonatal Intensive Care
  - Bladder and Pelvic Health Services
  - Genetic Counseling and Diagnostics
  - Dermatology
  - Blood Management
  - Education-Hockaday Women’s Health Series
  - Emotional Wellness Counseling
  - Cord Blood Program
  - Neonatal Clinic
  - Social Work and Case Management Programs
  - WIC Program Services

### **4. Women’s Health Need**

Saint Luke’s Hospital Women’s Center has blazed a trail of firsts in women’s health care. Saint Luke’s Hospital was the first Kansas City area hospital to provide prenatal support to expectant mothers – nearly a century ago. Saint Lukes’ was also the first hospital in the United States to open a center dedicated solely to women’s heart health in 1994. Today Saint Luke’s Hospital continues to offer convenient, comprehensive care for women of all ages.

### **Implementation Strategy—Women’s Health Need**

SLH will continue to host the following resources addressing Women’s health needs:

- SLH Ellen Hockaday Center for Women's Care
- SLH Muriel I. Kauffman Women's Heart Center
- SLH breast cancer services

The Ellen Hockaday Center for Women's Care

Offers comprehensive breast screening services and specialized care for high-risk pregnancies:

- Walk-in mammograms with state-of-the-art digital imaging
- Breast screening and diagnostics
- Perinatology services and ultrasound for high-risk pregnancies
- Women's bladder and pelvic health services
- Genetic counseling and diagnostics
- Family-friendly labor and delivery rooms
- Emotional wellness counseling

The Muriel I. Kauffman Women's Heart Center

The country’s first facility to be exclusively dedicated to women's heart health. More than 100,000 women have trusted their heart to the center's doctors and staff. Four cardiologists — three of them women — are on staff.

The Kauffman Women's Heart Center's services include:

- Heart screening and risk assessment
- Cardiovascular disease prevention
- Varicose vein treatment

Breast Cancer Services

See the *Cancers* subsection.

## **5. Cancers**

According to the CDC, on the national level, cancer death rates have been steadily declining since early 1990s.

Consistent with the national trend, cancer death rates have been steadily declining in SLH’s community and have exceeded *Healthy People 2020* benchmark. However, it takes ongoing prevention and treatment in order to keep cancer death rates down.

### **Implementation Strategy—Cancers**

SLH will continue to host the following resources addressing Cancer needs:

- Saint Luke’s Cancer Institute (SLCI)
- SLCI breast cancer services
- Saint Luke’s Saint Luke’s Marion Bloch Neuroscience Institute (SLMBNI)

Saint Luke’s Cancer Institute (SLCI) currently operates the following service resources in screening, preventing, and treating cancers.

Cord Blood Bank

- Strategic partnership with St. Louis Cord Blood Bank at SSM
- Cardinal Glennon Children’s Medical Center
- Filed a Biologics License Application through the FDA

Prevention and Early Detection Programs

- Colorectal screening
- Skin screenings

### Photopheresis Services

- Treatment for leukemia and lymphoma
- Accepts referrals from all states

### Infusion Services

- Provides autologous cellular immunotherapy for treatment of Prostate Cancer Thoracic Multidisciplinary Clinic
- One stop shop for cancer services provides nurse navigator, pulmonology, thoracic surgery, medical oncology, radiation oncology, and pathology

Research—More than 100 active clinical trials

STAR Program—Initiated in 2012 for cancer patients who need, PT, OT, and speech therapy Genetic Counseling, Social Services, and Survivorship Program.

### SLCI Breast Cancer Services

Multidisciplinary Team Approach—SLH utilizes a team approach in the evaluation and management of patients with diseases of the breast. The scope of team services includes:

- Imaging performed by dedicated and/or fellowship trained breast imagers
- Needle biopsy
- Pathology
- Interdisciplinary conference
- Patient Navigation
- Genetic Evaluation and management
- Surgical management and care from dedicated Breast Surgeons
- Plastic surgery consultation/treatment
- Nursing
- Medical Oncology consultation/treatment
- Radiation Oncology consultation/treatment
- Research
- Education, support and rehabilitation
- Community outreach
- Quality improvement
- Survivorship program

Community Partnerships—Partnership with Susan G. Komen for the Cure greater KC affiliate, American Cancer Society, Hanger Prosthetics, Second Nature, Cancer Action, Turning Point, Gilda's House, Back in the Swing and Young Survival Coalition several local organizations who provide services/support to our Breast Cancer patients throughout their journey to survivorship.

Saint Luke's Marion Bloch Neuroscience Institute (SLMBNI) hosts treating brain-related tumors.

## **6. Homelessness**

In Saint Luke's Hospital (SLH)'s community, common homeless populations include the chronic homeless, at-risk youth, domestic violence victims, and unsheltered families.

### **Implementation Strategy—Homelessness**

In Saint Luke's Hospital of Kansas City's community, homeless-service agencies in the aggregate have committed substantial resources to assisting homeless populations in accessing health care, shelter, detox, and employment. Due to the typical silo nature of most homeless-service programs, however, only a small fraction of these homeless populations have been able to effectively access the fragmented homeless-service resources and escape the vicious cycle of

homelessness. SLH will continue to partner with the following two homeless-service organizations in ensuring homeless individuals' long-term recovery and reintegration into the community.

Artists Helping the Homeless (AHH) is in the process of bringing together all local homeless service resources. SLH is providing logistical and financial support to AHH through professional recruitment (e.g., for shelter remodeling) and through Saint Luke's Health System's Homer McWilliams Memorial Hospital Fund. Two major AHH programs are:

- "Be the Change" Mobile Units
- Kato House

AHH—"Be the Change" Mobile Units—this program provides Kansas City's homeless populations with emergency transportation. This program now works with over two dozen hospitals, police departments across the metro and most homeless shelters and agencies. The van program operates about 100 hours a week, including every night from 5 pm to 1 am, as the only local outreach program in the street those hours. The following three charts describe homeless clients assisted and services provided in February 2012 alone.

AHH—Kato House is Kansas City metro's first-of-its-kind "emergency intervention center" with its own shelter facilities and service programs. Kato House works with rather than duplicates existing services provided by local homeless-service programs. Kato House matches homeless individuals with local rehabilitation programs based on requirements and capabilities in order to give individuals the best chance for success. Kato House program also tracks the homeless individuals throughout the process of recovery or reintegration and provides ongoing support, advocacy, and encouragement. As homeless individuals complete one step in a rehabilitation process, a shelter bed for initiating the next step often will not be available for days or weeks. This gap significantly increases the individuals' risk for relapse. Kato House fills in this gap and assists homeless individuals in seamlessly transitioning between successive steps of rehabilitation.

Kato House's services include:

- In-house assistance with employment, legal, housing and basic living services
- Out-of-house assistance with transportation (through "Be the Change" Mobile Units) to access outside substance-abuse counseling, mental health counseling, and basic health care

Local partnering social service organizations (e.g., medical and behavioral and mental care, shelter, transitional living, and substance-abuse rehabilitation) include but are not limited to:

- All Kansas City metro's safety net health care providers
- Domestic violence shelters (Hope House, Rose Brooks, Joyce Williams)
- Gateway
- The Salvation Army: Missouri Shield of Service
- Oxford House
- Set Free Ministries
- Johnson County Detox
- Highland Nursing Home
- ReSearch Psych
- Welcome House
- Kansas City Rescue Mission
- City Union Mission
- Rediscover
- ReStart
- Synergy
- Stepping Stone
- Hillcrest Transitional Housing
- Comprehensive Health

Salvation Army Project (SAP)—At any given time, SLH rents one or two beds at Kansas City Salvation Army twenty-four hours a day, seven days a week, all year round for hospital-discharged homeless patients who need long-term follow-up treatment.

## **7. Nurse Shortage**

Prior to the recent recession, since 1998, there has been an ongoing shortage of registered nurse (RN) nationwide. Even though the recession has temporarily eased the nurse shortage because older nurses are postponing their retirement, there is still a projected nurse shortage of 260,000 nationwide by 2025.

The following local barriers contribute to potential nurse shortage in SLH's community.

- Scarcity of Instructors
- Scarcity of Clinical Rotation Opportunities
- State Statue Restrictions

### **Implementation Strategy—Nurse Shortage**

In order to maintain an adequate long-term nurse workforce for SLH's community, Saint Luke's Hospital of Kansas City (SLH) and Saint Luke's College of Health Sciences (SLCHS) will continue to follow the two recommendations proposed by the Institute of Medicine in relation to nursing shortages: (1) train more RNs and APRNs, and (2) allow RNs and APRNs to practice to their full scope of education and training.

#### **1. Training more RNs and APRNs**

SLCHS has worked to increase enrollment in multiple disciplines to meet the increasing demand for nurses and nurse educators through:

- Expanding RN Program
- Initiating APRN Program
- Expanding Clinical Rotations

#### **2. Allowing RNs and APRNs to practice to their full scope of education and training**

Within Missouri statue limits, SLH has hired APRNs to work in conjunction with physicians, amplifying physicians' practice capacities.

Relocation—In January 2012, in order to accommodate the doubled RN student enrollment, SLCHS relocated from 83rd and Ward Parkway to 624 Westport Road, a short walking distance from Saint Luke's Hospital campus. This relocation brought a boost to the local community's economy as RN students are frequenting the local businesses.

## **8. Primary Care Physician Shortage**

There is a shortage of primary care physicians (PCP) in most of Saint Luke's Hospital of Kansas City's community.

### **Implementation Strategy—Primary Care Physician Shortage**

As a teaching hospital, SLH will continue to commit the following resources in an effort to reduce the primary care physician shortage:

- Pre-medicine Training
- M.D. Program
- Residency and Fellowship
- Nursing Support
- Physician Assistant (PA) training

## Pre-medicine training

Student Summer Scholars Program—in an effort to foster future physician commitment to serving in SLH’s community, SLH Foundation has been funding this six-week clinical / research rotation program on SLH campus for pre-medicine college students.

## M.D. program

Medical student elective rotations—SLH has written agreements with the following three medical schools for providing their medical students with elective rotations. In any given month, there are approximately 75 medical students on various rotations at SLH.

- University of Missouri-Kansas City School of Medicine (UMKC)
- Kansas City University of Medicine and Biosciences (KCUMB)
- SABA University School of Medicine (SABA)
- Other M.D. program training—SLH also has a medical student agreement with UMKC for hosting:
  - o medical student docent teams (Year 1 and Year 2)
  - o surgical clerkship experience

Residency and Fellowship – In any given month, SLH hosts a total of 116 full-time equivalent (FTE) M.D. residents and fellows sponsored by UMKC and another 2-3 FTEs sponsored by the University of Kansas School of Medicine. Approximately 40 of these physician trainees will enter primary care-oriented specialties (e.g., internal medicine, pediatrics, obstetrics, and gynecology).

## 9. Hospital Infection Control

Over the last century, in the United States overall, vaccination has effectively reduced most infectious disease to the minimum (e.g., tuberculosis) and eradicated some infectious disease altogether (e.g., small pox). Hospitals and other health care settings, however, remain vulnerable to infectious disease due to their vulnerable populations (i.e., patients with weakened immune system). Infection control is therefore a never-ending effort at Saint Luke’s Hospital of Kansas City. In addition to following standard hospital hygiene practices, SLH has been vigorously observing Joint Commission Core Measures of pneumococcal vaccination and antibiotic administration.

## Associated Priorities (#10-14)

The following priorities were determined to be associated priorities. Associated Priorities are part of in-scope community health needs, which SLH is addressing but plans not to take a leadership role over the next three years due to existing non-SLH organizations’ active leadership role in the community. Even though SLH has committed resources to developing hospital-based and community-based health care and social services related to these specific community health needs, other organizations have committed far more resources and expertise to the same area. This is especially the case due to SLH’s community’s dense distribution of hospitals and clinics. Furthermore, SLH and other hospitals and clinics cannot always pool their resources together to address the same health needs due to concerns of collusion and other anti-trust violations. It would therefore be more effective for these non-SLH organizations to take a leadership role and tackle these community health needs as their focused priorities and for SLH to tackle as associated priorities.

## 10. Outpatient Children’s Health Need Niche Areas

Saint Luke’s Hospital continues to meet a need for outpatient children’s health services in certain niche areas. Saint Luke’s will continue to provide these services to meet the needs of children in the community.

### The Children's SPOT

Serving more than 500 children annually with disabilities or developmental delays that affect their speech, learning, or physical abilities. Clinicians provide early and intensive rehabilitative therapy to infants and preschool-aged children suffering from a range of conditions including:

- Autism
- Cerebral palsy
- Down syndrome

- Complications from premature birth

The Children's SPOT accept patients regardless of their family's ability to pay. Funding for The Children's SPOT comes from Saint Luke's Hospital, health insurance, parents, and fundraising activities.

#### Saint Luke's Midwest Ear Institute

Dedicated to enhancing quality of life by restoring patients' hearing. A nationally recognized cochlear implant center, a team of neuro-otologists has been restoring hearing with cochlear implants since 1980. The Institute offers a full range of hearing services to both children and adults including:

- Cochlear implant program
- Auditory brainstem implants
- Pediatric speech and language evaluation and auditory-verbal therapy
- Auditory processing disorders program
- Tinnitus evaluation and treatment
- Vestibular (balance) evaluation and treatment
- Electrophysiologic testing
- Custom ear molds and hearing protection, including musician's earplugs
- Hearing aids, accessories, and supplies, including extended-ear hearing aids (Lyric)
- Assistive listening devices

#### **11. Outpatient Mental and Behavioral Health Need**

As a subset of Mental and Behavioral Health, the Saint Luke's Marion Bloch Neuroscience Institute (SLMBNI) covers a variety of specialties including:

- Neurology
- Neurosurgery
- Neuro-oncology
- Psychiatry (Physical Medicine & Rehab)
- Psychiatry
- Epileptology
- Sleep Disorders
- Pain Management
- Neuro Anesthesia
- Neuro-otology

#### **12. Community Infection Control**

SLH is currently addressing and will continue to address this health need for the community by doing the following:

- Having the Infection Prevention Department regularly attend the Communicable Disease Liaison Advisory Panel Meeting sponsored by the Kansas City Health Department
- Attending the local Association for Professionals for Infection Control
- Adhering to policies that address Public Health Reporting
- Maintains regular communication with the local health department
- Participates in mandatory hospital acquired infection reporting to the State of Missouri

#### **13. Domestic Violence**

Saint Luke's Hospital of Kansas City will continue to operate or partner with the following programs to address domestic violence.

Rose Brooks Center- Saint Luke's Hospital of Kansas City works closely with Rose Brooks Center, a domestic violence victim-assistance program. SLH hosts a full-time domestic violence advocate from Rose Brooks Center. In addition, SLH also hosts multidisciplinary monthly meetings in addressing domestic violence.

Employee Assistance Program (EAP) – SLH’s EAP offers services not only to its own employees but also to several other large companies. One of EAP’s focuses is on addressing domestic violence.

Artists Helping the Homeless – See *Implementation Strategy for Homelessness*.

#### **14. Obesity**

SLH will continue to operate the Saint Luke’s Center for Surgical Weight Loss.

- Provides bariatric surgery, the most effective and long-lasting treatment for morbid obesity.
- Offers a full range of ongoing support (diet, exercise, and counseling).

### **VII. Needs Not Being Addressed**

Three of the community health needs identified in the CHNA were not determined to be priority needs. These needs were deemed out-of-scope, meaning that they fall outside SLH’s and SLH affiliates’ and its community collaborations’ service scopes.

#### **Out-of-scope Needs:**

1. Inpatient Mental & Behavioral Health Need
2. General Children’s Health Need
3. Street Violence

#### **1. Inpatient Mental and Behavioral Health Need**

Saint Luke’s Hospital of Kansas City does not have its own inpatient psychiatric units and therefore only offers outpatient mental and behavioral health services while referring inpatient psychiatric services to other hospitals in and outside Saint Luke’s Health System (SLHS).

#### **2. General Children’s Health Need**

In SLH’s community, Children’s Mercy Hospitals and Clinics (Kansas City) has far more comprehensive pediatric services than any other local health care providers (the largest pediatric service market share). SLH is only equipped to address maternal and newborn health need and some outpatient pediatric care niche areas. Most pediatric patients (outpatient and inpatient) are therefore referred to Children’s Mercy Hospitals and Clinics. Furthermore, local public school districts have control over in-school medical staff, facilities, and supplies. SLH can only serve in supporting roles.

#### **3. Street Violence**

As a hospital, SLH is only equipped to address violence issues while victims are still in the clinical settings (e.g., patients suffering from domestic violence). Government law enforcement agencies and community-led programs can more effectively manage and prevent street violence throughout the community.

### **VIII. Approval**

The Saint Luke’s Hospital of Kansas City Board of Directors approved this Community Benefit Implementation Plan on March 28, 2014. This implementation plan specifies community health needs that Saint Luke’s Hospital of Kansas City has determined to meet in whole or in part and that are consistent with its mission. The Saint Luke’s Hospital of Kansas City Board of Directors reviews the Community Benefit Implementation Plan on an annual basis, and reserves the right to amend it as circumstances warrant.